



Resolving Team Disputes With Mediation

Get your team back on the same page and ready to perform again.

Even the highest-functioning teams can occasionally suffer a dip in performance. When budgets are tight, when organisations are undergoing re-structuring, and when personalities clash, conflict can easily arise and interfere with a team's ability to work to its potential.

Team mediation aims to resolve conflict, restore better team functioning, and ultimately gets the team ready perform to its maximum capacity once again. It is a quick, cost-effective, and private method of resolving team-based issues, saving the stresses and costs of formal action, minimising absenteeism, and conforming to current best practice.

UK Mediation has developed a highly-effective approach to team mediation over the last twenty years, which has been successfully applied to many teams in all sorts of organisations. We try to retain flexibility in responding to what the team wants, how it wants to address its conflict, and what pace it wants to move at.

Mediation is...

- Quick
- Confidential
- Informal
- Cost-effective

Perfect for...

- Resolving disputes quickly and effectively
- Cutting out the need for formal processes
- Keeping matters private and contained
- Giving participants control of the outcome
- Improving company procedures

About UK Mediation



UK MEDIATION

Founded in 1999 by Dr Mike Talbot, UK Mediation has come to be recognised as the leading provider of mediation services and training.

UK Mediation uses only the most experienced mediators, with specialists in workplace, neighbourhood, family, commercial, complaints, tenancy and medical mediation.

Find out more at www.ukmediation.net

Team Mediation

Types of disputes that team mediation can address:

- Personality clashes
- Allegations of harassment, bullying, and discrimination
- Pre-formal stages of the grievance process
- Communication problems
- Re-organisation or re-deployment difficulties
- Issues over management style
- Perceptions of unfair treatment

How mediation will save you time and money:

- People's working relationships are preserved and improved
- Distraction, expense & delays of formal action are avoided
- Costs are kept to a minimum
- Staff can be retained, or new training needs may be identified
- Even if mediation is unsuccessful, the employer has conformed to legislation by providing it

“ I was really pleased with the service that we received from UK Mediation. We were able to defuse a situation with an amicable outcome that left all parties happy.

Lauren Rowe
HR Advisor
Addison Lee

ANY QUESTIONS?

If you would like to discuss team mediation in more detail, or if you have any concerns about how the process works, you can call or email one of our experts:

0800 772 0778

hello@ukmediation.net