

# Mediation Refresher Days

More than just brushing up on your skills

£395+<sup>VAT</sup>



## Getting back on track

GET A REMINDER OF YOUR INITIAL MEDIATION TRAINING, TOP UP YOUR SKILLS, AND GET HELP AND FEEDBACK FROM THE EXPERTS.

If you trained some time ago and have not yet had a chance to get hold of any 'real' cases to mediate, you might feel that your skills have become rusty. You may even struggle to remember what to do if suddenly faced with a mediation case.

Our highly popular refresher days give you an opportunity to get back in the saddle, with a revision of the step-by-step mediation model, and a chance for everyone to practise on a simulated case and to get individual feedback.

A valuable part of the refresher day is to hear of people's experiences of cases they have worked on since their training. This gives us a chance to do some live case supervision; an extremely valuable form of ongoing learning for mediators.

Refresher days are often taken up as an in-house event. If you have a minimum of six people, we would be glad to come to you at your convenience and to run a day for you and your group.

- Course numbers: Maximum 12
- Course Length: 1 day
- Time: 9:30am - 4:30pm
- CPD Points: Solicitors Regulation Authority - 6 CPD hours

"Very positive. It has been engaging and encouraging."

- Alex Iossifidis, Student Adviser,  
Trinity Laban Conservatoire

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# Specialist Topics as Part of a Refresher Day

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A unique feature of our refresher days is that we welcome your own input on topics you would like to see covered. On previous days we have provided input on:

- Mediation and recent legislative changes
- Working with a co-mediator
- Skills revision (especially reframing!)
- Record-keeping and confidentiality
- Conflicts of interest when performing multiple roles
- Dealing with resistance to mediation

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## Who is the day for?

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You are likely to derive maximum benefit from the Refresher Day if you have undertaken an accredited mediation training programme.

Previous attendees have included:

- Experienced in-house or organisational mediators
- Qualified freelance mediators
- Human resources professionals trained in mediation
- Those whose professional roles require that they occasionally draw on their mediation skills

Brush up on your skills, network with others in a similar situation, and get feedback on your practice.

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“A brilliant reminder.  
Renewed my enthusiasm  
for mediation”

- Brian Malin,  
Local Authority Manager

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“It was very timely. Helps  
to remind of things I may  
have forgotten since the  
training.”

- Olive Abraham, Mediator.  
Peabody Housing Group

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**Please get in touch to arrange for us to run a refresher day for your group:**