



Resolving Neighbourhood Disputes With Mediation

Mediation aims to improve communication between neighbours, helping to settle neighbourhood disputes.

Neighbourhood disputes are common, cover a wide variety of issues, and can cause a great deal of distress and bad blood between people.

Neighbourhood mediation is a straightforward way of resolving disputes between neighbours. It provides the perfect setting for neighbours to talk constructively and to reach an agreement that both parties are satisfied with.

It provides an opportunity for people to communicate better, to understand one another's concerns, and to jointly come up with ideas for how to end their dispute.

The mediators at UK Mediation are qualified to the highest standard and are experienced in working with those locked in dispute. They know how to get neighbours talking again, and they know how to turn disputes into agreements that parties are likely to stick to.

Mediation is...

- Quick
- Confidential
- Informal
- Cost-effective

Perfect for...

- Resolving disputes quickly and effectively
- Saving time and money
- Cutting out the need for going to court
- Keeping matters private and contained
- Improving neighbour relations

About UK Mediation



UK MEDIATION

Founded in 1999 by Dr Mike Talbot, UK Mediation has come to be recognised as the leading provider of mediation services and training.

UK Mediation uses only the most experienced mediators, with specialists in workplace, neighbourhood, family, commercial, complaints, tenancy and medical mediation.

Find out more at www.ukmediation.net

Neighbourhood Mediation

Types of disputes that neighbourhood mediation can address:

- Noise disturbances
- Boundary disputes
- Disputes over hedges, trees, or fences
- Problems with pets and other animals
- Anti-social behaviour (ASB)
- Parking issues
- Shared access to, and responsibility of, communal areas

Using our mediation service:

- Contact us in confidence and we will gladly discuss your ongoing dispute with you
- A case manager can help you to decide if mediation is the right way to proceed
- We can have a mediator out to you within five working days, or we can set up a **Telephone Mediation** session
- Most disputes will be settled in one day
- We send a Mediation Summary to you, or the referrer, within 48 hours after the case is completed
- We follow up your case in four weeks to check how you are getting on, and to see whether your agreement is holding up



“ We have found UK Mediation to be professional, helpful, and responsive.

Sue Packman
ASB Assistant
Nottingham Community Housing Association

ANY QUESTIONS?

If you would like to discuss neighbourhood mediation in more detail, or if you have any concerns about how the process works, you can call or email one of our experts:

0800 772 0778

hello@ukmediation.net