

Neighbourhood Mediation

Using mediation to settle neighbourhood disputes



Keeping Neighbours Talking

NEIGHBOURHOOD MEDIATION IS A STRAIGHTFORWARD WAY OF RESOLVING DISPUTES BETWEEN NEIGHBOURS. IT PROVIDES THE PERFECT SETTING FOR NEIGHBOURS TO TALK CONSTRUCTIVELY AND TO REACH AN AGREEMENT THAT THEY CAN BOTH LIVE WITH.

Neighbourhood disputes are common, and can cause a great deal of upset and bad feeling between people.

Mediation provides an opportunity for people to communicate better, to understand one another's concerns, and to jointly come up with ideas for how to end their dispute.

The mediators at UK Mediation are qualified to the highest standard and are experienced in working with people who are in dispute. They know how to get neighbours talking again, and they know how to turn disputes into agreements that neighbours are likely to stick to.

- Mediation is confidential
- Mediation is informal
- Mediation aims for a win/win result
- Mediation is highly cost effective
- Mediation lets you decide what happens

"Very relevant as I work in conflicting situations on a daily basis."

- Melissa Clarke, Housing Officer
Castle Vale Community Housing Association

Types of disputes Neighbourhood Mediation will be able to address:

- Noise disturbance
- Problems with pets and other animals
- Unsociable behaviour
- Parking problems
- Boundaries and maintenance
- Shared access to communal areas

“It’s been an excellent experience. Time to reflect and understand.”

- Sarah Clifton, Customer Services Manager.
Amicus Horizon

Using our Mediation Service:

- Contact us in confidence and we will gladly discuss your dispute with you
- A case manager can help you to decide if mediation is the right way to proceed
- We can have a mediator out to you in five working days
- Most disputes will be settled in one day
- We send a Mediation Summary to you, or the referrer, within 48 hours
- We follow up your case in four weeks to check how you are getting on, and to see that your agreement is holding up

Don't let conflict with a neighbour take over your life. Try mediation as an easy, cost-effective and lasting way to improve how the two of you get on.

“Gave an insight into another tool for conflict resolution. Been very eye opening and informative.”

- Amanda Durber, Housing Officer.
Staffordshire Housing

Please contact us in confidence to discuss whether mediation would work for you