



Resolving Medical Disputes With Mediation

Using mediation to build better dialogue between patients, their families, and medical professionals.

Some of the most stressful times of people's lives are spent dealing with their own and their loved ones' medical emergencies or episodes of ill health.

There is also a clear risk at such difficult times that families and health professionals can come into conflict over crucial care decisions, and prolonged disputes can quickly develop.

Medical mediation is becoming increasingly recognised as a quick and highly-effective way to build dialogue between people, to head off disputes, to restore trust, and to provide the conditions for people to make some of the most difficult decisions they may ever need to make.

UK Mediation offers an unrivalled medical mediation process, using some of the most accomplished and experienced mediators in the field, and with a simple process expertly co-ordinated by our dedicated case managers.

Mediation is...

- Quick
- Confidential
- Informal
- Cost-effective

Perfect for...

- Resolving disputes quickly and effectively
- Cutting out the need for formal processes
- Keeping matters private and contained
- Giving participants control of the outcome
- Getting all points of view heard and understood

About **UK Mediation**



UK MEDIATION

Founded in 1999 by Dr Mike Talbot, UK Mediation has come to be recognised as the leading provider of mediation services and training.

UK Mediation uses only the most experienced mediators, with specialists in workplace, neighbourhood, family, commercial, complaints, tenancy and medical mediation.

Find out more at www.ukmediation.net

Medical Mediation

Types of disputes that medical mediation can address:

- Receiving bad news
- Spending prolonged periods in hospital
- Making critical care choices
- Decisions on future care
- Care not meeting high expectations
- Ethical issues regarding religious or cultural beliefs

Using our medical mediation service:

- Contact us in confidence and we will gladly discuss your dispute with you
- A case manager can help you to decide if mediation is the right way to proceed
- We can have an experienced medical mediator out to you within five working days
- Most disputes will be settled in one day
- We send a Mediation Summary to you, or the referrer, within 48 hours
- We follow up with your case in four weeks to check how participants are getting on, and to see how your agreement is holding up



“ The mediator gave both sides an opportunity to have their say - thank you so much.

Recent participant
in a medical mediation case

ANY QUESTIONS?

If you would like to discuss medical mediation in more detail, or if you have any concerns about how the process works, you can call or email one of our experts:

0800 772 0778

hello@ukmediation.net