



Mediation Refresher Day

The Mediation Refresher Day has been designed to help you get back on track

We want to offer you a reminder about what you have learned on your training, to give you a chance to revise your skills, and to share experiences of any cases that you may have completed.

In addition to the topics chosen by you, we make sure to include a slot for the revision of the step-by-step mediation model, a chance for everyone to get some practice on a simulated case, and to get some individual feedback from our expert trainers.

Our **Mediation Refresher Day** content may include:

- Skills revision (especially reframing!)
- Share delivered cases for feedback and discussion
- Discussion of recent legislative changes

Want to find out more?

Call us on **0800 772 0778**, or email us at hello@ukmediation.net

At a glance...

- One-day course
- Up to 16 delegates
- Delivered in-house at your location
- Another chance to practice on case simulations
- A chance to share mediated cases for personalised feedback

“ Very productive and we got good guidance on how to help push our service forward, which has been a challenge for some time.

Helen Hillier
Neighbourhood Manager
Peabody

About UK Mediation



UK MEDIATION

Founded in 1999 by Dr Mike Talbot, UK Mediation has come to be recognised as the leading provider of mediation services and training. UK Mediation uses only the most experienced mediators, with specialists in workplace, neighbourhood, family, commercial and medical mediation.

Find out more at www.ukmediation.net/about-us