



Mediation Skills for Homelessness Prevention

Resolve disputes that could lead to a vulnerable person becoming homeless

This course has been designed for organisations looking to prevent homelessness caused by breakdowns in family or tenancy relationships. The training is especially popular with housing professionals and local councils, who have responsibility for implementing the Homelessness Reduction Act.

This course aims to train your group to resolve disputes between those at risk of homelessness and their family or landlord, using the step-by-step model employed by mediators.

Delegates will learn:


- What mediation is and isn't, and how it can be used
- How to remain impartial as a mediator
- Our step-by-step mediation process

Want to find out more?

Call us on **0800 772 0778**, or email us at hello@ukmediation.net

At a glance

- Two-day course
- Up to 16 delegates
- Delivered at your location
- Understand our step-by-step mediation model
- Put your new skills into practice



“ The scenarios were useful, there was a good balance of group work and discussion, and the trainer was very informative.

Pooja Kaur
Housing Coach
Crisis

About UK Mediation



UK MEDIATION

Founded in 1999 by Dr Mike Talbot, UK Mediation has come to be recognised as the leading provider of mediation services and training.

UK Mediation uses only the most experienced mediators, with specialists in workplace, neighbourhood, family, commercial and medical mediation.

Find out more at www.ukmediation.net/about-us